

POLICY

QUALITY AND ENVIRONMENT

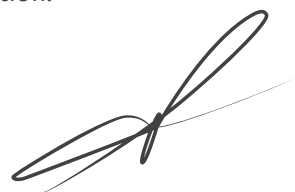
Sanitana's Quality and Environment Policy was drawn up in line with global business policies and the organization's vision of the future.

Top Management is committed to **integrating Quality and Environment as tools to promote continuous improvement at all levels**, in accordance with the following values:

- a)** Offer products and services that achieve a high level of satisfaction and trust among our Customers.
- b)** Promote, for everyone who works with Sanitana, working conditions that are beneficial to their health and safety.
- c)** Identify, evaluate, control, reduce and/or eliminate risks that may affect Sanitana's performance, as well as identify and enhance all opportunities, in order to improve the quality of our processes, products and services, including environmental performance, and when possible prevent pollution at source.
- d)** Continuously improve the company's environmental performance, minimizing the environmental impacts resulting from its activity, namely through the management of waste, CO2 emissions and other gaseous effluents, the rationalization of consumption of materials, water and energy, among others and adopting sustainable practices in production processes and in the design and development of new products. Encourage the involvement of internal and external employees in improving environmental performance and quality.
- e)** Prevent the occurrence of environmental accidents to preserve the environment.
- f)** Develop continuous training/information within the scope of Quality, Environment and Safety aimed at all people who work with the company.
- g)** Encourage suppliers to develop products that meet the requirements regarding quality levels and applicable environmental requirements.
- h)** Manage its resources in order to ensure adequate technological development, providing cost improvement and optimizing its productivity in order to achieve the desired growth levels and integrating the sustainability variable, in order to meet a modern society without compromising future resources.

To achieve the aforementioned intentions, Sanitana relies on a group of well-prepared people, promoting team spirit, responsibility, the desire for continuous improvement and allocating the necessary resources to achieve its objectives.

Sanitana's Top Management is committed to complying with all the requirements of the NP EN ISO 9001 and NP EN ISO 14001 standards, as well as all applicable legal requirements and others to which the company subscribes. It is also committed to continually improving the effectiveness of its Quality and Environmental Management System, in order to improve its environmental performance and ensure environmental protection, including the prevention of pollution.



Emilio Salazar
Managing Director

Anadia, 16 de Fevereiro, 2024

Quality Department

Anadia, February 2014

SQA_EN_QE_Policy_2024